

Most common reasons why USI does not verify

When a USI does not verify in 99% of cases this is because names or DOB do not match or USI is entered incorrectly.

Enrolment details and USI details must match exactly.

Major Reason

The name you use to enrol is different to your USI name.

Example;

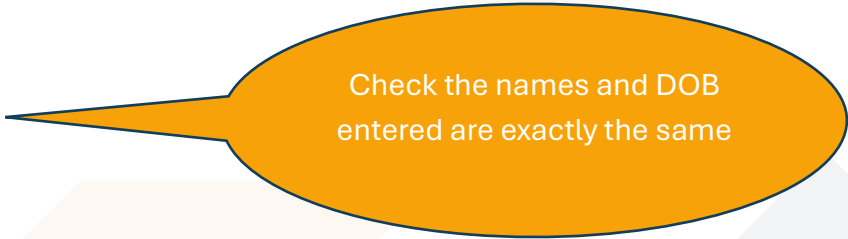
Enrolment name: Rob

USI name: Robert

Example:

08/10/2025 – Australian date

10/08/2025 – American date



Check the names and DOB entered are exactly the same

Other reasons

Have you entered your USI correctly?

Check the confirmation email or text sent to you from the USI office.

What can you do next?

Your USI will still not verify.

Once you have checked the above issues you can;

Contact your Safety Corp Training Partner or Safety Corp who you are completing training with or

Contact USI office at www.usi.gov.au first then if required call 1300 857 536.

Having troubles applying for a USI

Contact USI office at <http://www.usi.gov.au> first then if required call **1300 857 536**.

What is a USI and why do I need one?

USI stands for Unique Student Identifier. On 1 January 2015, the Federal Government introduced a requirement to apply for and provide a USI when enrolling in any nationally accredited course.

Your USI will not Verify What you can do?

What do I do with it?

Enter it into the space provided in the Safety Corp online enrolment process (for more info see the Safety Corp Website). Keep it somewhere easily accessible so you can provide it when enrolling in any nationally accredited course in the future. (**Handy tip** - keep it as a contact in your mobile phone for easy access anytime)

What is the difference between my USI and Student ID?

Your **USI** is issued by the Government and must be provided for all training courses.

Your **Student ID** is issued by Safety Corp and is your Username (ID) to access Safety Corp online.

By Safety Corp Pty Ltd, Registered Training Organisation (RTO) 91694